Nicholas Husbands

Package Handler for the warehouse - FEDEX

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Professional Summary

Dedicated and customer-focused professional with strong communication, problem-solving, and interpersonal skills. Experienced in assisting customers, addressing concerns, resolving issues efficiently, and providing a positive customer experience. Able to work effectively in fast-paced environments, handle multiple tasks, maintain professionalism, and build strong relationships with customers. Reliable, adaptable, and committed to delivering excellent service while meeting company goals.

Willing to relocate to: Atlanta, GA

Work Experience

Forklift Operator

Halperns

May 2024 to Present

-forklift operator

Life Insurance Agent Customer Service

North american senior benefits

April 2024 to Present

Life insurance broker Customer Service Agent

Identifying customer needs and helping to reslove and issues with any polices open.

UPS Customer Service

UPS | Decatur, GA

March 2022 to December 2025

Usps Package handler Customer services Rep

Carmax customer Service

CarMax | Norcross, GA

August 2023 to May 2025

• Assisted customers with vehicle inquiries, purchases, returns, and general questions.

• Provided friendly and professional customer service throughout the sales and service process.

• Scheduled and confirmed appointments for vehicle services, test drives, and customer needs.

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Comcast telesales Customer Service

Xfinity | Alpharetta, GA

March 2016 to March 2022

Telesales Representatives, Customer service agent tailoring to the needs of internet and cable customers and resolving issues that may be at hand

Package Handler for the warehouse
FEDEX | Atlanta, GA
January 2016 to January 2022

• Unload/Load 53' foot trailers

• Phaser (machine operator)

• Handheld scanners

• Waist band Attachable printing devices for packages

• I was put in duty of retrieving the IC packages which were heavier items. Bulky items such as car parts carpets, bed frames, dressers, tires and that sort of stuff

Fountaine bleu Customer Service
Fontainebleau Florida Hotel, LLC | Miami Beach, FL
February 2018 to September 2020

valet attendant Providing Customer Services To arriving Customers

Package Handler for the warehouse
FEDEX | Miami, FL
2015 to 2016

• Phaser (machine operator)

• Handheld scanners

• Waist band Attachable printing devices for packages

• I was in charge of unloading and loading 53' foot trailers with thousands of packages

• It required I scan every package being loaded

Dish washer
SUBWAY | Miami, FL
2013 to 2014

• Cashier

• Sub maker

• Assistant manager

Telecare Customer Service
TELECARE
October 2010 to September 2013

• Answering service to numerous Doctors City-wide

• Answering service for hospitals County wide

• Assist patients who were calling their hospital or their doctors whom which would be on vacation on a break or not woking about any personal or emergency questions.

• I would then file a report and getting in contact with doctors or hospitals to relay the message or emergency

• Reason for leaving was budget cuts

Education

DIPLOMA
DOLPHIN PARK ACADEMY
2010 to 2014

High school diploma or GED

Skills

Commercial construction **Moving** **Pallet jack** **Field sales** **Commercial driving** **Materials handling** **Account management** **Outside sales** **Electrical systems** **Manufacturing** **Heavy lifting** **Inventory control** **Bus driving** **Productivity software** **Delivery driver experience** **Sales** **Business development** **Driving** **Microsoft Word** **• Fast learner •Ability to work under pressure •Charismatic •Decision making •Time management •Self-motivation •Adaptability •People Skills: I have the ability to co-exist with future employees with my likable personality** **Cold calling** **Marketing** **Telemarketing** **Microsoft PowerPoint** **Order picker** **Contracts** **Retail sales** **Microsoft Office** **Microsoft Excel** **Heavy equipment operation** **Manual handling** **Computer skills** **Forklift** **Courier** **Construction painting** **Direct sales** **Teamwork**

Languages

English
Bilingual

Certifications and Licenses

Driver's License

Life Insurance License

Life & Health Insurance License

Additional Information

Skills & Abilities
• Fast learner
• Ability to work under pressure
• Charismatic
• Decision making
• Time management
• People Skills: I have the ability to co-exist with future employees with my likable personality
• Self-motivation
• Adaptability
LEADERSHIP
• Working for the company of Fedex and only five months in, I received Package Handler of The Month due to my work ethic and the way I remained professional under tough circumstances.